

Santa Fe Animal Clinic
Dr. Rei Tanaka, DVM
301 Santa Fe Dr. Ste. A
Encinitas, CA 92024
(760) 753-6512



Financial Policy

Thank you for choosing Santa Fe Animal Clinic. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of our mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payments options. Santa Fe Animal Clinic requires payment in full at time of service (at the end of your pet's appointment and/or at the time of discharge).

Payment options you can choose from:

- 1) Cash
- 2) Visa/Mastercard/Discover/American Express
- 3) CareCredit – the financing plan we offer as a dedicated line of credit to cover your pet's veterinary care needs. CareCredit offers:
 - a. Flexible financing payment plans
 - b. No annual fees or prepayment penalties
 - c. Quick online application process in the office or online from your phone or home at www.carecredit.com. With CareCredit, once approved, we can begin your pet's treatment immediately for any unplanned emergency or ongoing veterinary care.

Additional Policy Information:

******New Clients are required to leave deposit of exam cost when scheduling an appointment. This deposit is non-refundable for any late cancellations within 24 hours or no shows. Late arrivals may result in a longer wait time.***

A fee of \$10 is charged for clients who miss or cancel more than one appointment in a calendar year without 24 hour notice. For clients with pet insurance, we are happy to provide you with any necessary documentation to submit to your insurance carrier. Santa Fe Animal Clinic charges \$25 for returned checks. *If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available to your pet.*

Client/ Owner Signature

Date

Client/ Owner Signature (Please Print)

Date